



## MARINE CUSTOMER COMMENTS

June 13, 2017  
DAKA Marine Dealer

*I just got off the phone with Keith Braunberger the owner of Pure Honda in Minot ND. He is very happy with DAKA and everything we provided for them this spring. Most of this stems from a big Low Pro/W5 U-shaped dock system that we made for them. This the dock with rounded corner sections and the aluminum wood grain decking. The customer's lake place is next door to Keith's, so Keith was anxious about this sale. Four guys put the dock together in a matter of a few hours and they were impressed by how sturdy it was. "Solid as a rock". He said at first the 18' steel platform brackets seemed really heavy but when done they worked great. The customer loves the dock and plans on leaving his new \$80K pontoon tied up in it all summer.*

Dennis Anderson, DAKA Sales Manager

July 12, 2017  
DAKA Lift Owner

*Bill called this morning to say "Thank You" for so promptly getting him his cable assembly which allowed him to have help available and get it installed already. He is very happy and very appreciative of you.*

Bill E, Lindstrom MN

September 16, 2016  
DAKA Dock Owner

*I stopped at your business last Friday looking for some parts for my dock and talked to John [Dennis] Anderson, I believe. He was very helpful and sent me across the road to Jason, who found what I needed for my older DAKA dock. Also my roll-in seems more wobbly, so he questioned if I had switched out the stabilizing chains with a chain with welded links. I had, so he told me I needed to go back to the other type of chain, since it has some stretch in it. I always appreciate getting things taken care [of] and you guys did. Thanks again,*

Rick D  
Duluth MN

September 6, 2016  
DAKA Residential Dock Customer

*Thanks for all the help getting the decking replaced. We really appreciate the great service!*

*We enjoyed the dock over the Labor Day weekend. It has been a great addition to our cabin.*

*Thanks again.*

Mike P  
Grantsburg WI

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October 1, 2015  
DAKA Commercial Dock Customer

*"Thanks again for an excellent product and for excellent service! Yesterday went about as well as could be expected and I think the crew here was very impressed with the new structure and your company's craftsmanship. We had one relatively minor breakdown in communication w/the center downhaul (I'm sure we'll be talking soon about the best fix) but given all the decisions and back and forth discussions that went into this project, I think we did pretty darned well. Everything else turned out GREAT!*

*After you left, we got the dock sections put away for winter (minus the section w/ the 5th downhaul) and I'm about 99% sure we will construct the dock on the ice late next winter when the snow has melted down to glare ice. That should facilitate skidding the sections around a little to get them to line up. We're thinking maybe an ATV w/ a snowmobile trailer might be the best way to move the sections.*

*Anyway, thanks again for your interest in our project and for hanging in there thru the long state purchasing process and please express my appreciation to everyone at your shop who was involved in our project. You all have an open invitation to come visit us during the egg take to see the dock in action (or see big walleye, whichever you prefer). I think it's safe to say we now have the Cadillac of all egg take structures and the rest of those other walleye runs around the state are going to be jealous!"*

Jeff E, Ass't Area Supervisor & Pike River Hatchery Manager  
Tower MN

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August 29, 2015  
DAKA Residential Dock Owner

*Arnie,*

*I want to thank you and your team for a very well-engineered dock. I am really, really happy with the design and structure of my dock. I am not a newbie with docks have had several over the years, and I was very pleased with the service, from front to back. I really was surprised my treatment and your professionalism. It was ready on the trailer strapped down ready to roll when I got there, the guy that helped me knew his stuff about the dock and gave me the instruction as I asked for it. I put it together myself and all the bolts and hardware was there! I can write this in faith as I am a maintenance/facilities manager for a long time and I know crap when I see it before I step in it most of the time. I would be happy to talk to folks about what I liked about the dock, use me as a reference. Thank you!*

Roger Hansen  
Minneapolis MN

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August 18, 2015  
DAKA Marine Dealer

*Hi Dennis,*

*Sorry for my (extreme) slow response to this email. I sincerely appreciate DAKA taking care of this section. I wasn't expecting it to be done at no charge as it was damaged here in our yard (I read the warranty policy and noticed it didn't cover forklift damage). Knowing that DAKA as a company will back me the dealer as well as the product is a BIG reason we continue to sell DAKA products. It helps me to convey the understanding that both DAKA and Foster Bros. Marine will stand behind the product and help the end user out if there is an issue. This has always been a strong suit of DAKA Corp.*

*In short, thank you for standing behind me.*

*I would also like to let you guys know that Jeff has been doing a great job as our Rep. and hope he will continue to be our Rep. I feel that he genuinely is concerned about my needs as a dealer and does whatever he can to help us out. Thanks Jeff!*

*Thanks,*

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Mark Foster, Foster Brother Marine, Delano MN